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March 3, 2023

The Honorable Tammy Whitcomb Hull
Inspector General
United States Postal Service
1735 N. Lynn Street
Arlington, Virginia, 22209-2020

Dear Inspector General Hull,

I write again with great concern regarding persistent mail delivery issues in the Kansas City Northland area. On September 28, 2022, I sent a letter requesting that your office conduct an audit of all post offices in Clay and Platte Counties in Missouri. My office has received minimal correspondence regarding this issue, and there has been no indication your office plans to complete an audit.

Mail service delays in the Northland area were first reported last September. In this report, residents shared that they routinely waited more than five days between receiving mail. Recent reporting explains that residents are still experiencing significant delays, and they are even turning to other mail services to ensure timely delivery of important documents. My office has worked with the Postal Service directly to address individual complaints.

An audit of these post offices remains necessary to solve the mail service issues. After months of widespread delays, it is well past time for the Postal Service to determine the root cause of the delays and recommend corrective action. We cannot wait any longer. Without an audit of these areas of concern, residents of the Northland will not get the services they deserve from USPS.

Please reply to my office by March 15, 2023 to detail your plans to complete this audit of the region's post offices and your expected timeline for completing this audit.

Sincerely,



Josh Hawley
United States Senator