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# United States Senate

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April 29, 2024

The Honorable Tammy Whitcomb Hull  
Inspector General  
United States Postal Service  
1735 N. Lynn Street  
Arlington, Virginia, 22209-2020

Dear Inspector General Hull,

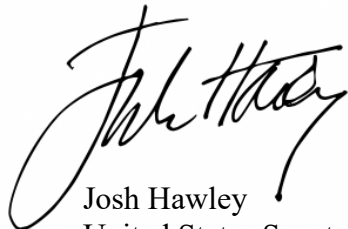
I write to express my concern about continued mail delays from the United States Postal Service (USPS) in the St. Louis area. To help address these ongoing problems, I urge you to audit all post offices and distribution centers in St. Louis County, St. Charles County, and St. Louis City.

Recently, a growing number of Missouri residents from the St. Louis area have contacted my office, citing insufficient mail delivery services. For some constituents, the result has been routine delivery delays, while others have not received deliveries at all. One resident in the St. Louis area said she had not received her mail in more than three months, resulting in late bills and financial harm to her small business operations. Others have described losing access to their prescription medications and Social Security checks.

It is critical that Missourians receive their mail in a timely manner. To assess the root causes of these delays and ensure they are appropriately addressed, I respectfully request that you investigate the service complaints from St. Louis County, St. Charles County, and the City of St. Louis, and conduct an audit of the offices in those localities.

Please reply to my office by May 13, 2024, to detail your plans and expected timeline to complete this audit of the St. Louis region's post offices.

Sincerely,



Josh Hawley  
United States Senator